

Beyond the Wake Damage Waiver

Plan Description

This Damage Waiver ("Plan") is offered by Beyond the Wake LLC to provide renters with a structured approach to handling accidental damage to rented equipment. By opting into this Plan, you agree to the terms outlined below.

Coverage Details

If accidental damage occurs to the rented equipment during the rental period due to an unexpected and unintentional external event (such as accidentally hitting a dock or capsizing due to waves), Beyond the Wake will coordinate and manage the necessary repairs. The renter is responsible for covering repair costs up to a \$1,000 deductible, after which Beyond the Wake will cover the remaining repair costs.

Covered Equipment:

- Yamaha Waverunner
 - Spark Evolution Jet Kart
 - CraigCat Mini Pontoon
 - Pontoons
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Exclusions from Coverage

The following situations are not covered under this Damage Waiver:

- Damage caused by reckless, negligent, or intentional misuse.
 - Damage from operating the equipment outside of designated or approved riding areas.
 - Damage resulting from failure to follow guide instructions.
 - Any modifications, repairs, or servicing performed by individuals other than Beyond the Wake personnel during the rental period.
 - Damage sustained while intentionally riding too close to other boaters or renters.
 - Loss or theft of equipment.
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Plan Duration and Renewal

The Damage Waiver is valid for the full duration of your rental period as stated in your rental confirmation. The waiver expires when the rental equipment is returned to Beyond the Wake.

How to Obtain Service and Support

To initiate a repair request under this Plan, renters must:

1. Report the damage immediately to Beyond the Wake.

2. Provide a description of how the damage occurred.
3. Pay the deductible amount (\$1,000) before repairs are initiated.
4. Follow any instructions provided by Beyond the Wake.

Repairs will be completed using one of the following methods:

- **Parts Replacement:** If necessary, replacement parts will be ordered and installed.
 - **On-Site Repair:** If the damage can be repaired without replacement parts, repair services will be conducted on-site according to the Beyond the Wake fee schedule.
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Plan Changes

Beyond the Wake may update or revise the terms of this Plan with 60 days' notice. If you disagree with any changes, you may cancel your participation in the Plan without penalty before your rental begins.

Plan Cancellation

- The Plan may be canceled up to 24 hours before the rental period begins for a full refund.
 - Once the rental period begins, the Plan is non-refundable.
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Liability Limitation

To the extent allowed by law, Beyond the Wake and its employees or agents are not responsible for any indirect or consequential damages resulting from equipment use. Renters assume responsibility for any excluded damages not covered under this Plan.

General Terms

- Beyond the Wake reserves the right to delegate repair services to third parties.
- Beyond the Wake is not responsible for service delays caused by factors outside its reasonable control.
- Calls between customers and Beyond the Wake may be recorded for quality assurance.
- Data shared with Beyond the Wake in connection with this Plan will be processed according to the company's privacy policy.
- This Plan and its terms constitute the entire agreement between the renter and Beyond the Wake.

For further information or assistance, please contact Beyond the Wake customer support.