

Evolution Cancellation & Refund Policy

Rescheduling any day before the day of booking is free, keep in mind this voids your trip protection and any future cancellations will be subject to no refund. Rescheduling the day of booking is subject to a \$50 fee

Cancellation of your reservation with more than 24hrs notice will only receive a refund if a purchase of trip protection was made. Please email info@evolutionjetsports.com to start a cancellation. All cancellations must be made in writing through email.

If you cancel less than 24hrs before your rental and have purchased trip protection, 50% of the total rental cost will be refunded unless there is a reschedule to another date (rescheduling fee is at our discretion. Rescheduling 2 or more times is also subject to our discretion.). Please refer to the trip protection policy to see coverage terms (Trip protection has exceptions based on states of emergency, missed flights etc.)

In case of "No Show" at the time of the rental, you will be charged 100% of the total rental

All renter's insurance policies purchased, once bound (during check-in), are NON-REFUNDABLE

You are agreeing by booking that you are purchasing the time-slot you choose on that given date (Not the use of the equipment). In case of any chargebacks for services not given, and you ("the renter") did not show up for your scheduled rental time, you are agreeing that you received services as you received that time slot and it was given to you ("the renter") and no one else. Any cases brought up for chargebacks for no call no shows, missing your rental time, disputes for services not received (when they were), or not emailing Evolution Jetsports regarding wanting to cancel and using a chargeback as a means to bypass cancellation agree to a \$500 fee that can be charged to the card on file.